

Dear distinguished guests of Apollonia Beach Resort & Spa Hotel in Crete

Welcome to our **LOYALTY CLUB**, which is designed to reward you, our frequent guests with several advantages during your stay in our hotel.

Further to the benefits listed below your member status guarantees you permanent and direct communication with our **LOYALTY CLUB** and a priority on your special room requests for further booking.

### General information and conditions

The **LOYALTY CLUB** is issued to each hotel guest who applies for it.

The Card is valid for all family members (including children under the age of 17) or the partner listed on the application form and staying with the card holder in the same or in another room.

The Card and the benefits are personal and cannot be transferred to any other person.

Upon arrival, please show your **LOYALTY CLUB** card to our receptionist to enjoy the benefits.

Each card is valid until the member reaches the next grade according to the visits and should be returned upon request.

To honor a member with a "Visit" a minimum stay of 7 nights is required. The benefits and offers can be changed without prior notice.

### All offers are subject to availability.

For any changes, requests and other information about your membership, including lost or stolen cards, please contact the Guest Relations Department or the Hotels' Reception which will be happy to assist you.

For late check-out requests we kindly ask our **LOYALTY CLUB** members to inform their hotel's reception at least 24 hours before departure.

Special room's requests will be allocated in priority order and are **subject to availability**. They must be made at least 4 weeks before arrival and should involve rooms within the booked room category.

	White Card (2 <sup>nd</sup> visit +)	Silver Card (5 <sup>th</sup> visit +)	Gold Card (10 <sup>th</sup> visit +)
Special room request (upon availability)	* (from 3 <sup>rd</sup> stay)	*	*
Priority check-in	*	*	*
Special gift	* (from 3 <sup>rd</sup> stay)	*	*
Bottle of wine and mineral water on arrival	*	*	*
Fruit basket on arrival	*	*	*
VIP room cleaning service	*	*	*
Safe free	* (from 3 <sup>rd</sup> stay)	*	*
Late check-out (upon availability)	* (from 3 <sup>rd</sup> stay)	*	*
Priority reservation of table in our restaurants a la carte	*	*	*
10% discount on Spa treatments	*	*	*
10% discount on water sports	*	*	*
40% discount on SUNDRIVE	*	*	*
Filled Minibar (Soft drinks)		*	*
Flowers in room on arrival		*	*
Dinner in all our restaurants a la carte (AI menu for HB and AI Club members) with pre- reservation		*	*
10% discount in all restaurant and bar consumptions, charged on the room bill and paid upon departure (for BB or HB Club members)		*	*
1 Spa Jacuzzi or Hammam free		*	*
Bathrobe for use during the stay			*
Free Spa Jacuzzi or Hammam during stay			*
1 Spa massage free			*